Elizabeth J. McClean

Associate Professor Samuel Curtis Johnson Graduate School of Management Cornell University Ithaca, NY Email: ejm45@cornell.edu

ACADEMIC EXPERIENCE

Samuel Curtis Johnson Graduate School of Management
SC Johnson College of Business, Cornell University
Department of Management & Organizations
Associate Professor, July 2021-present
Clifford H. Whitcomb Faculty Fellowship, July 2022-July 2023
Eller College of Management, University of Arizona
Department of Management & Organizations

Assistant Professor, July 2014- May 2021 (On parental leave: November 2017-November 2018; December 2019-December 2020)

EDUCATION

Ph.D., Cornell University, School of Industrial and Labor Relations Human Resource Studies, Organizational Behavior, and Statistics	May 2014
M.S. Cornell University, School of Industrial and Labor Relations	May 2010
B.S. Cornell University, School of Industrial and Labor Relations	May 2005

REFEREED RESEARCH

† Denotes student co-author

Emich, K., Lu, L., Ferguson, A., Peterson, R., Martin, S., **McClean, E.**, Woodruff, T., & McCourt, M. (2023) Better together: Member proactivity is better for team performance when aligned with conscientiousness. Published online ahead of print on May 9, 2023: *Academy of Management Discoveries*. <u>https://doi.org/10.5465/amd.2021.0208</u>

Burris, E., **McClean, E.**, Detert, J., & Quigley, T. (2023) The agency to implement voice: How target hierarchical position and competence changes the relationship between voice and individual performance. *Organization Science*, 34 (5), 1651-1696. <u>https://doi.org/10.1287/orsc.2022.1640</u>

[†]Kim, S., **McClean, E.**, Doyle, S. P., Podsakoff, N. P., Lin, E., & Woodruff, T. (2022) The positive and negative effects of social status on ratings of voice behavior: A test of opposing

structural and psychological pathways. *Journal of Applied Psychology*, 107, 951-967. <u>https://doi.org/10.1037/apl0000945</u>

McClean, E., †Kim, S., & †Martinez, T. (2022) Which ideas for change are endorsed? How agentic and communal voice affects endorsement differently for men and women. *Academy of Management Journal*, 65, 634-655. <u>https://doi.org/10.5465/amj.2019.0492</u>

Martin, S., Emich, K., **McClean, E**. & Woodruff, T. (2022) Keeping teams together: How ethical leadership moderates the effects of performance on team efficacy and social integration. *Journal of Business Ethics*, 176, 127–139. <u>https://doi.org/10.1007/s10551-020-04685-0</u>

McClean, E. & Collins, C. (2018) Expanding the concept of fit in SHRM: An examination of the relationship between HR practices and charismatic leadership on organizational outcomes. *Human Resource Management*, 58(2), 187-202. <u>https://doi.org/10.1002/hrm.21945</u>

McClean, E., Martin, S., Emich, K., & Woodruff, T. (2018) The social consequences of voice: An examination of type of voice and gender on leader emergence. *Academy of Management Journal*, 61(5), 1869-1891. <u>https://doi.org/10.5465/amj.2016.0148</u>

- INGroup 2016 Conference Top 3 (out of 113) Best Papers Finalist
- Featured in the "Picture a Leader. Is She a Woman?" In The New York Times. Link to article here.
- Featured in "Men get credit for voicing ideas, but not problems. Women don't get credit for either." In Harvard Business Review online. <u>Link to article here</u>.

McClean, E., Burris, E., & Detert, J. (2013). When does voice lead to exit? It depends on leadership. *Academy of Management Journal*, 50 (2), 525-548. https://doi.org/10.5465/amj.2011.0041

McClean, E. and Collins, C. (2011). High commitment HR practices, employee effort, and firm performance: Investigating the effects of HR practices across employee groups within professional services firms. *Human Resource Management*, 50(3), 341-363. <u>https://doi.org/10.1002/hrm.20429</u>

• Academy of Management Conference Best Paper Proceedings (HR Division 2009)

RESEARCH IN PROGRESS

† Denotes student co-author

Klein, F.*, McAlpine, K.*, & McClean, E*. Gender dissimilarity and pay in the tech industry. *denotes equal authorship

• Academy of Management Conference Best Paper Proceedings (HR Division 2022)

Kim, S., **McClean, E.**, Doyle, S. P., Podsakoff, N. P., Lin, E., & Woodruff, T. When and why do individuals speak up or remain silent about norm violations?

[†]Malcomb, C, McClean, E., [†]Darby, C., & Osborne, M. Voice and Allyship.

McClean, E. & Ray, C. Veterinary technician utilization.

Lu, X.C., Sabanci, H., & **McClean, E.** Exploring the Differences in Gender-based Evaluations by Intermediaries versus Hiring Firms.

McClean, E., Klein, F., Broschack, J. Gender equity: A review and agenda for future research.

BOOK CHAPTERS

Heavey, A., Beijer, S., Federman, J., Hermans, M., Klein, B., McClean, E., Martinson, B. (2013) Measurement of Human Resource Practices: Issues Regarding Scale, Scope, Source and Substantive Content. In Jaap, Wright and Guest (Eds.) *HRM and Performance: Achievements and Challenges*.

CONFERENCE PRESENTATIONS

Discussant Roles

Discussant for organized panel (May, 2024) "Worker Well-being in the Hospitality Industry" at the Cornell National HR in Hospitality Conference, Atlanta, GA.

Discussant for organized panel (May, 2023) "Glimmers of Hope—Experiences of Women in Hospitality" at the Cornell National HR in Hospitality Conference, Phoenix, AZ.

Discussant for organized symposium (August, 2022) "How Contextual Cues Shape Employee Voice" at the 82nd Academy of Management Meeting, Seattle, WA.

Organized Symposia

Co-Chair for organized symposium †Darby, C., †Malcomb, C., & McClean, E. (August, 2023) "Integrating the Study of Voice and Allyship in Organizations" at the 83rd Academy of Management Meeting, Boston, MA.

Co-chair for organized symposium Podsakoff N. & McClean, E. (August, 2018) "Advances in Voice Behavior Research" at the 78th Academy of Management Meeting, Chicago, IL.

Invited Paper Conference Presentations

McClean, E. (November, 2024) How Idea Content Shapes the Decision to Speak Up. Wharton OB Conference, Philadelphia, PA.

McClean, E. (November, 2023) Voice and Allyship. Wharton OB Conference, Philadelphia, PA.

McClean, E. (November, 2022) Does it pay to stand out: Examining the effect of gender dissimilarity on pay in tech. New Directions in Leadership Conference, University of Virginia.

Peer-Reviewed Conference Presentations

Kim, S., McClean, E., Doyle, S., Podakoff, N. (August, 2023) Why Aren't They Speaking Up? Understanding Why Employees Remain Silent About Peer Norm Violations. The 83rd Academy of Management Meeting, Boston, MA.

Lu, C., Sabanci, H., & McClean, E. (August, 2023) Exploring the Differences in Gender-based Evaluations by Intermediaries versus Hiring Firms. The 83rd Academy of Management Meeting, Boston, MA.

Lu, X.C., Sabanci, H., & McClean, E. (October, 2022) Exploring the differences in gender-based evaluations by intermediaries versus hiring firms. Plenary presentation at the Wharton People & Organization Conference, Philadelphia, PA.

Klein, F., McAlpine, K., & McClean, E. (August, 2022) Does it pay to stand out? Examining the effect of gender dissimilarity on pay in tech. The 82nd Academy of Management Meeting, Seattle, WA.

• Academy of Management Conference Best Paper Proceedings (HR Division 2022)

Johnson, W. & McClean, E. (August, 2022) The paradox of creative ideas: How novelty and utility affect adoption via perceived costs. The 82nd Academy of Management Meeting, Seattle, WA.

[†] Kim, S., McClean, E., Doyle, S. P., Podsakoff, N. P., Lin, E., & Woodruff, T. (August, 2021). To speak up or not to, that is the question: How norm violator's status affects observer's voice. The 81st Academy of Management Annual Meeting (Virtual).

[†] Kim, S., McClean, E., Doyle, S. P., Podsakoff, N. P., Lin, E., & Woodruff, T. (August, 2020). The positive and negative effects of social status on voice ratings: A test of opposing pathways. INGroup 2020 Conference (Virtual).

[†] Kim, S., McClean, E., Doyle, S. P., Podsakoff, N. P., Lin, E., & Woodruff, T. (August, 2020). The positive and negative effects of social status on voice ratings: A test of opposing pathways. The 80th Academy of Management Annual Meeting (Virtual).

McClean, E. † Kim, S., † Martinez, T. (August, 2019). Voice legitimacy: How ideas for change become legitimate issues. The 79th Academy of Management Meeting, Boston, MA.

McClean, E., † Kim, S., & † Martinez, T. (March, 2019). Voice legitimacy: How ideas for change become legitimate issues. The Western Academy of Management Conference, Rohnert Park, CA.

McClean, E., † Kim, S., & † Martinez, T. (February, 2019). Voice legitimacy: How ideas for change become legitimate issues. The Organization Science Winter Conference, Phoenix, AZ.

Podsakoff, N., † Martinez, T., † Kim, S., McClean, E. (August, 2018). Integrating employee voice behavior and creativity research. The 78th Academy of Management Meeting, Chicago, IL.

McClean, E., Martin, S., Emich, K., & Woodruff, T. (July, 2016). The social consequences of voice: An examination of type of voice and gender on leader emergence. Paper presented at the annual meeting of INGroup, Helsinki, Finland.

McClean, E., Martin, S., Emich, K., & Woodruff, T. (August, 2015). The social consequences of voice: An examination of type of voice and gender on leader emergence. The 75th Academy of Management Meeting, Vancouver, CA.

Emich, K., McClean, E., Martin, S., & Woodruff, T. (August, 2015). Who's the boss? The influence of asymmetric status perceptions on team and individual attitudes and outcomes. The 75th Academy of Management Meeting, Vancouver, CA.

Emich, K., McClean, E., Martin, S., & Woodruff, T. (July, 2015). Who's the boss? The influence of asymmetric status perceptions on team and individual attitudes and outcomes. Paper presented at INGroup, Pittsburg, PA.

Martin, S., Emich, K., Woodruff, T., & McClean, E. (June, 2015). Break the cycle: How ethical leadership buffers individuals against the negative effects of being on an underperforming team. Paper presented at the POS Conference, Orlando, FL.

Burris, E., McClean, E., Detert, J., Quigley, T. (August, 2012). Speaking sideways or speaking up: How the choice for voice impacts employee performance. The 72nd Academy of Management Meeting, Boston, MA.

McClean, E. Detert, J. & Burris, E. (August, 2011). When does voice lead to exit? It depends on leadership. The 71st Academy of Management Meeting, San Antonio, TX.

McClean, E. Collins, C. (August, 2011). The interaction between high commitment HR practices and charismatic leadership on organizational outcomes. The 71st Academy of Management Meeting, San Antonio, TX.

McClean, E. (August, 2010). The effect of high commitment HR practices and charismatic leadership on firm performance. The 70th Academy of Management Meeting, Montreal, Canada.

McClean, E. (August, 2009). High commitment HR, employee effort, and firm performance. The 69th Academy of Management Meeting, Chicago, IL.

McClean, E. & Collins, C. (August, 2008). High commitment HR, customer service orientation, and firm performance. The 68th Academy of Management Meeting, Anaheim, CA.

CONFERENCE PROFESSIONAL DEVELOPMENT WORKSHOP PANELIST ROLES

The Annual Behavioral Ethics Pecha Kucha Springboard and Networking Pecha Kucha Presenter Professional Development Workshop Upcoming Academy of Management Annual Meeting	Session 2024	
Reviewing in the Rough AOM, Panelist Professional Development Workshop Academy of Management Annual Meeting	2023 and 2024	
Mid-doctoral HR consortium, Panelist Professional Development Workshop Academy of Management Annual Meeting	2020, 2021, and 2022	
The Annual Behavioral Ethics Pecha Kucha Springboard and Networking Round Table Expert Professional Development Workshop Academy of Management Annual Meeting	Session 2019	
GRANTS AND AWARDS		
S.C. Johnson Graduate School of Management, Cornell University		
American Veterinary Medical Association External Grant Awarded: August 2023 Co-PI: Caitlin Ray (Cornell ILR-HR) Study of Veternarian Technician Utilization	\$91,062.50	
Eller College of Management, University of Arizona		
Eller College M&O Small Grants Award: 2019 Eller College M&O Small Grants Award: 2018 Center for Management Innovations in Health Care Grant: Spring 2016 Banner-University Medical Center External Grant: 2016	\$3,000 \$5,657 \$7,500 \$10,000	

School of Industrial and Labor Relations, Cornell University

Emerging Scholar Award: 2013 (AOM HR Division- Participation & Ownership)	\$1,500
International Travel Grant: 2013 (Cornell Graduate School)	\$2,000
International Travel Grant: 2012	\$1,800
Benjamin Miller Award: 2012	\$1,000

INVITED PRESENTATIONS

Michigan State—HRLR Department Rutgers Business School S.C. Johnson Graduate School of Management Power of Women Institute, Washington DC West Point Military Academy University of Maryland, Robert H. Smith School of Business Rutgers University, School of Management and Labor Relations Vanderbilt University, Owen Graduate School of Management University at Buffalo (SUNY), School of Management London School of Economics and Political Science, Department of Management University of Arizona, Eller College of Management

TEACHING EXPERIENCE

S.C. Johnson Graduate School of Management

Women in Leadership (MBA elective course)

- 2024: Instructor evaluations—4.89 and 4.74 out of 5.00
- 2023: Instuctor evaluations—4.88 and 4.83 out of 5.00

Leading Teams (MBA required course)

- 2023: Instructor evaluations—4.74 and 4.69 out of 5.00
- 2022: Instructor evaluations—4.71 and 4.57 out of 5.00

University of Arizona

Leadership in a Complex World Strategic Human Capital Management Introduction to Human Resource Management Business Strategy, Organizational Structure, and Strategic HR Management Organizational Development and Change

TEACHING AWARDS AND RECOGNITION

Cornell University

Johnson Graduate School of Management Teaching Honor Roll 2022-2023 and 2023-2024

University of Arizona

Eller College 2021 Undergraduate Outstanding Business Management Instructor

Eller College of Management Management & Organizations Department Teaching Award--Spring 2017

SERVICE ACTIVITIES

Cornell University (2021-present)

Johnson College of Business (JCB)

College and Department Committee Positions

Johnson Program Committee: Residential MBA Programs, Chair	July 1, 2022 - present
Management & Organizations Workshop Committee, Member	July 1, 2022 - June 30, 2023
JCB Educational Policy Committee, Member	July 1, 2023 - June 30, 2025
Management & Organizations Ph.D. Recruitment Committee- Mem	nber 2024-present
Cross-College Service	
4C's Leadership Model Development Johnson Graduate School of Management (JGSM)	2013 and 2023-present
Human Factors in Business (Dyson)	2022-2024
Cornell National HR in Hospitality Conference Facilitator (Nolan)	2023 and 2024
JCB Office of Diversity & Inclusion Women's History Month Panelist	2023 and 2024
Additional Ad-Hoc JGSM College Service	
Destination Johnson Mock Lecture	2024
JGSM LEADS Mock Lecture	2023 and 2024
JGSM Women and Leadership Book Club	2024
JGSM Women's Management Council Guest Speaker	2023 and 2024
<u>University of Arizona (2014-2021)</u>	

Eller College-level Service

Diversity, Equity, and Inclusion Committee (Eller): Spring 2019-Spring 2021 *Executive Team Member*: Set the DE&I strategy for the college and advised the Dean on DE&I issues along with other executive team members.

'Raising Awareness' Subcommittee Leader: Led curricular and extra-curricular DE&I initiatives including a college-wide curriculum audit, creating "critical conversations" about DE&I in the classroom and outside, and supporting and disseminating Eller College's DE&I research.

Eller Management & Organizations Department Service

Committee Chair, Academic Program Review	2018
Faculty Advisor, Eller Management Association (student club)	2014-2017
Faculty Hiring Committee	Spring 2015
Speaker Series Coordinator	Fall 2014-Spring 2015

ADVISING ACTIVITIES

Cornell University

Thao Nguyen (Committee member, ILR-HR PhD student; graduated 2024) David Chung (Committee member, ILR-HR PhD student; graduated 2024) Claire Sandman Malcomb (Committee member, ILR-OB PhD student; expected grad: 2025) Rose Brown (Committee member, Psychology; expected grad: 2026)

University of Arizona

Sijun Kim (Graduated December 2022; Placement- Texas A&M, Assistant Professor of Management)

PROFESSIONAL ACTIVITIES

Editorial Board Member Personnel Psychology

Ad hoc Reviewer

Administrative Science Quarterly Academy of Management Journal Human Resource Management Industrial and Labor Relations Review Jounral of Applied Psychology Journal of Management Organization Science Organizational and Human Decision Processes

Academy of Management (AOM)

Reviewer, AOM Annual Convention Human Resources and Organizational Behavior Divisions

PROFESSIONAL AFFILIATIONS

Academy of Management: HR and OB Divisions

PROFESSIONAL EXPERIENCE

Johnson Graduate School of Management, Cornell University

Leadership Programs, Assistant Director of Leadership Research and Assessment Appointment from June 2012-June 2014

In conjunction with the Johnson Leadership Team, created the Johnson Leadership Development framework based on empirical research. Managed the MBA class leader development 360 feedback tool and process.

Mercer Consulting, Human Capital Advisory Services *Analyst*, 2004-2007

Collaborated with senior consultants to evaluate, develop, and communicate reward strategies that promote internal and external equity, tie to a company's overall strategy, and promote future company growth. Conducted job analysis to gather benchmark data, develop salary structures, and calculate the cost associated with the new structures. Evaluated and developed performance management programs and career paths for non-exempt, exempt, and executive employees across a range of industries.